

Kitsap Fast Ferry Survey on Proposed Reservation System

Wednesday, January 25, 2017

771

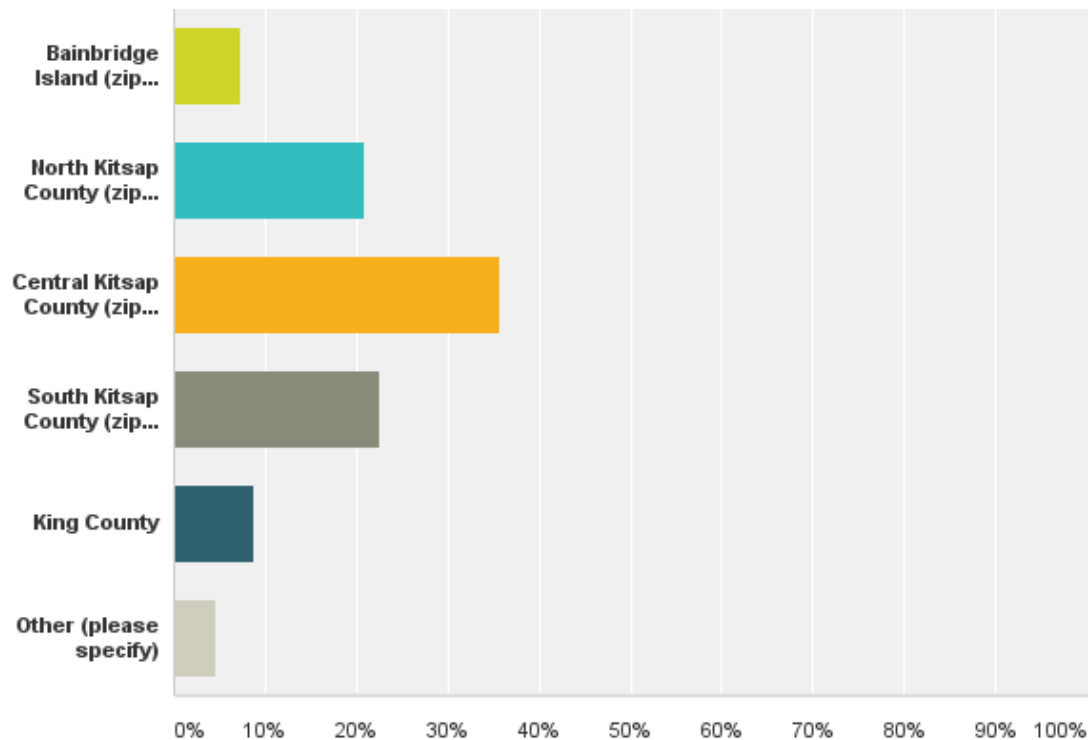
Total Responses

Date Created: Wednesday, January 04, 2017

Complete Responses: 673

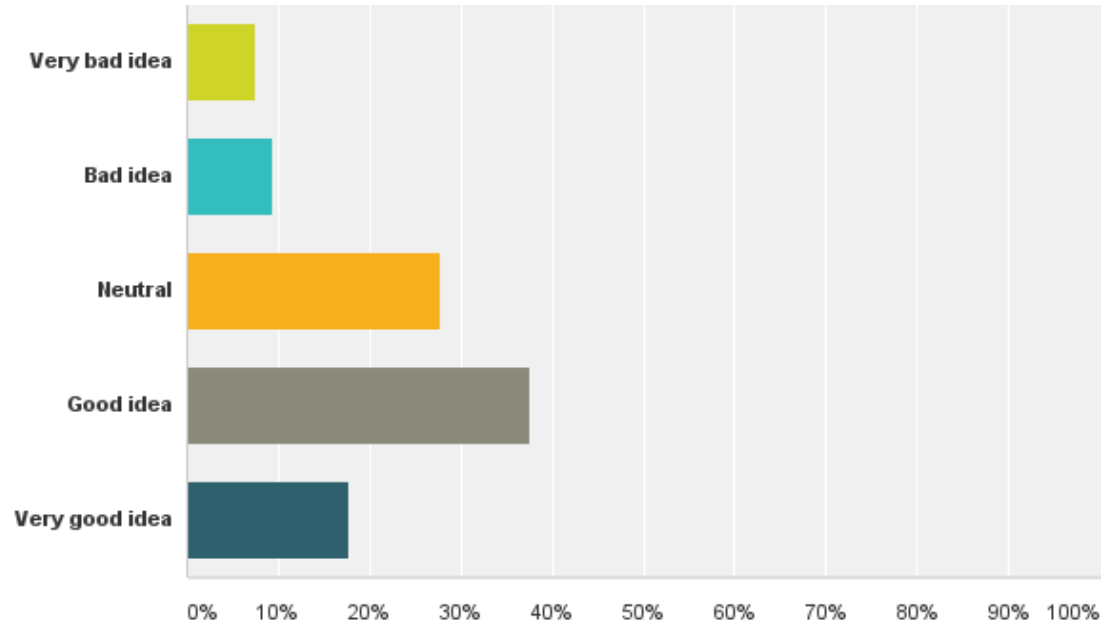
Q1: Where do you live?

Answered: 771 Skipped: 0



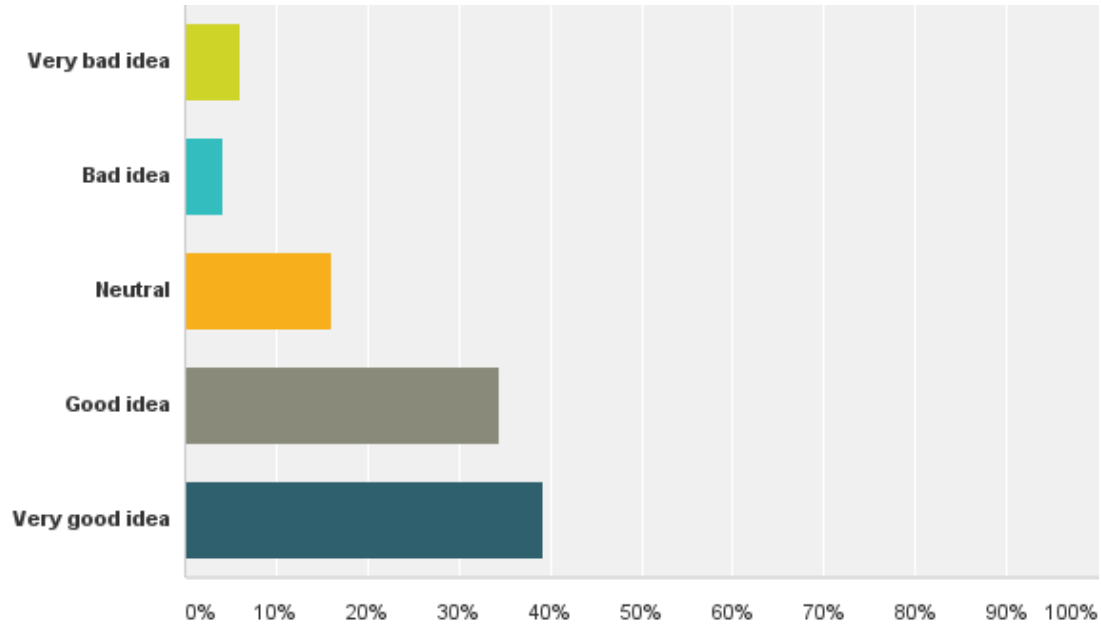
Q2: The reservation system would be offered during commute periods (Monday through Friday, three eastbound morning trips and three westbound evening trips.)

Answered: 685 Skipped: 86



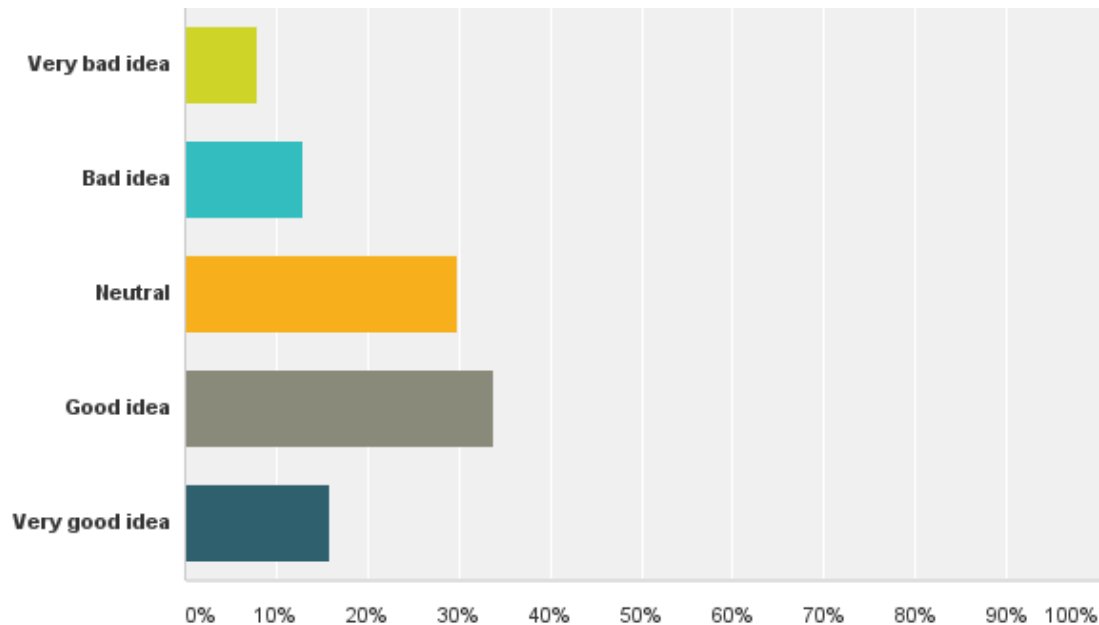
Q3: Reservations would be taken by phone, website and mobile app.

Answered: 685 Skipped: 86



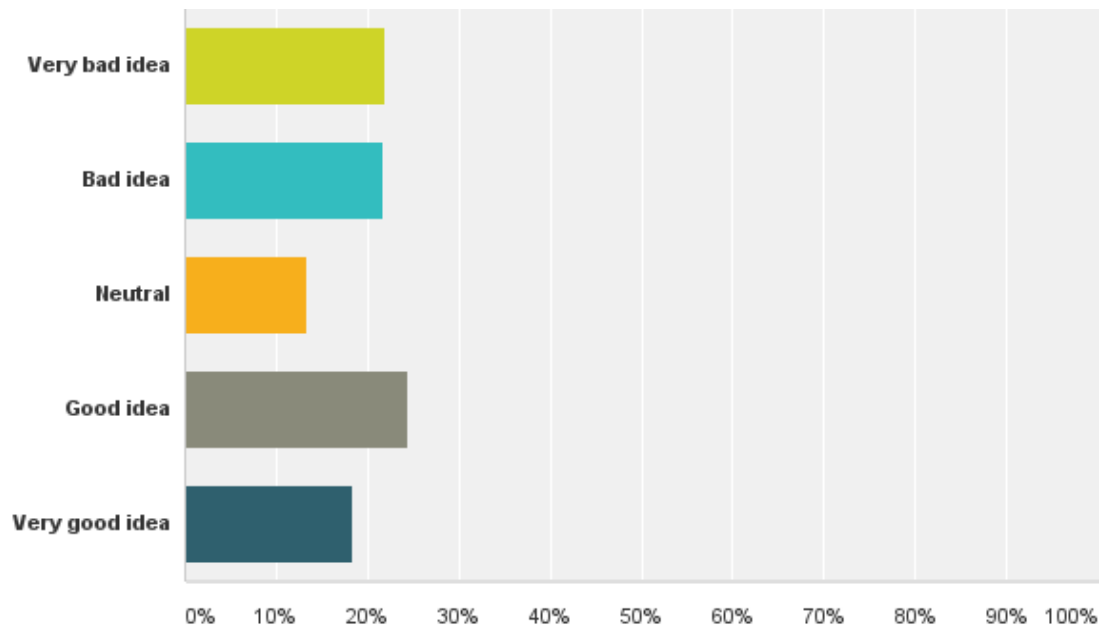
Q4: Up to 75 percent of seats (89 seats on Rich Passage 1) would be booked through reservations and 25 percent (29 seats on Rich Passage 1) would be available to walk-up passengers.

Answered: 685 Skipped: 86



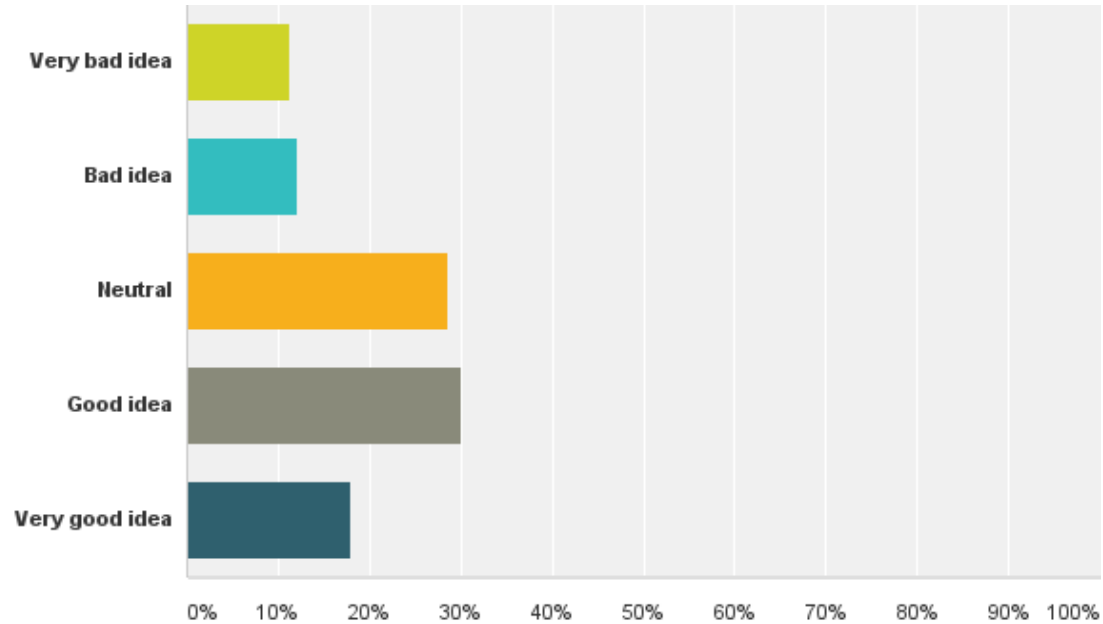
Q5: You must be a current monthly pass holder (ORCA bus/ferry pass or ORCA ferry pass) to make a reservation.

Answered: 685 Skipped: 86



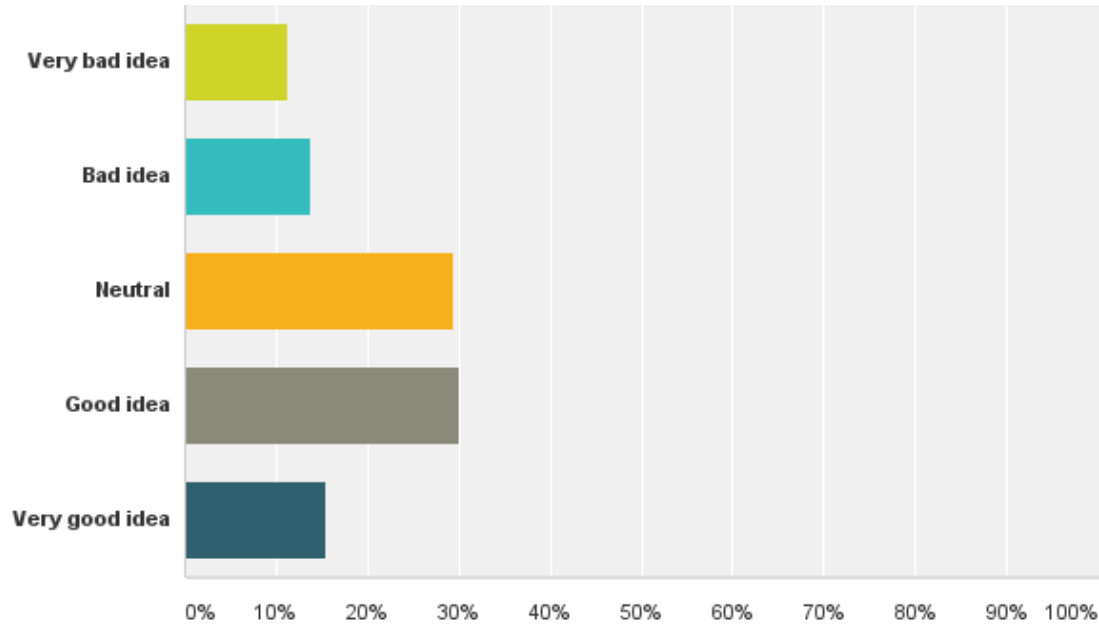
Q6: Reservations could be made up to four weeks in advance.

Answered: 685 Skipped: 86



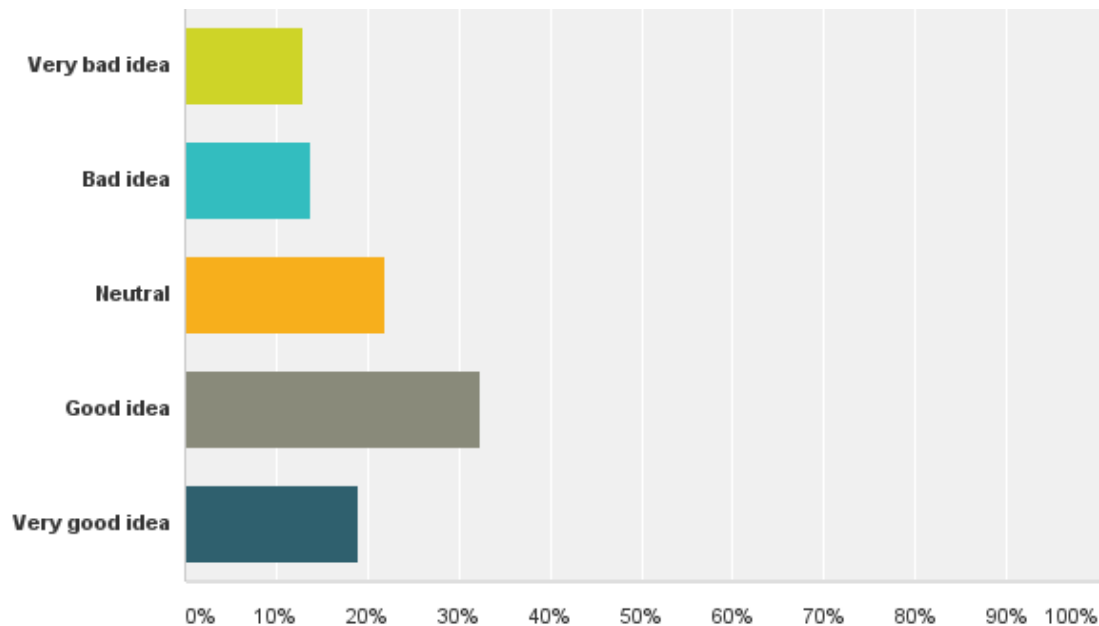
Q7: Reservations cancelled less than two hours prior to the scheduled trip are considered unredeemed.

Answered: 685 Skipped: 86



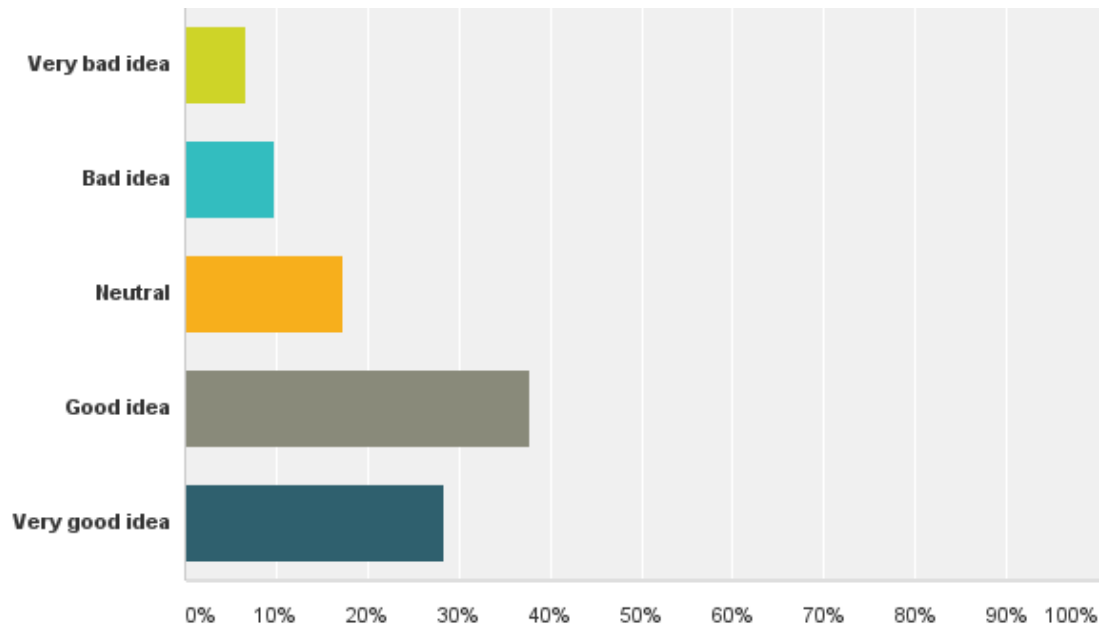
Q8: Riders who fail to redeem their reservation three times over a 30-day period will be blocked from making a reservation for 60 days.

Answered: 685 Skipped: 86



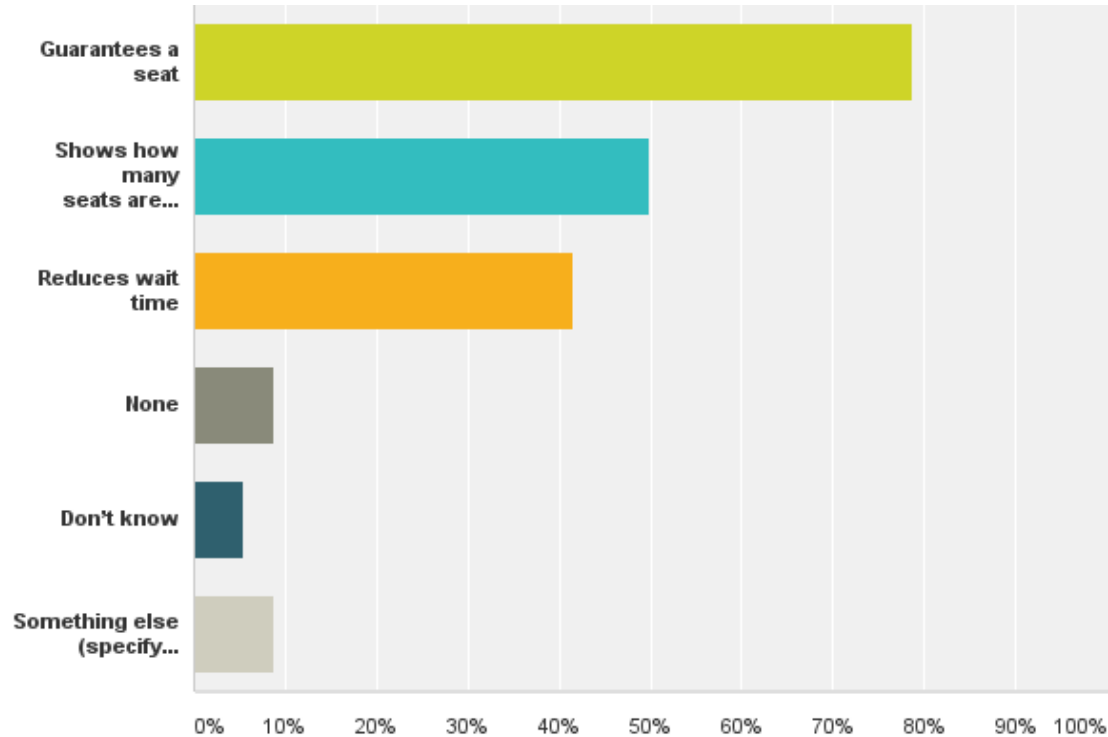
Q9: Unredeemed reservations will be released to walk up riders 5 minutes before the scheduled sailing time.

Answered: 685 Skipped: 86



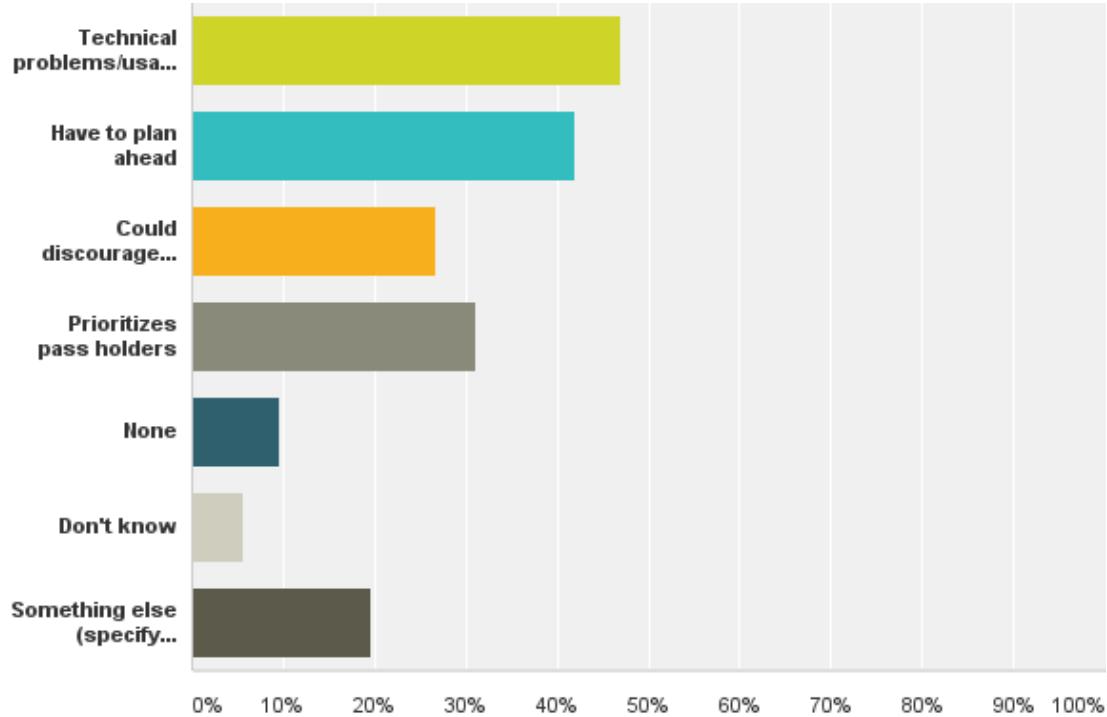
Q10: What are the biggest benefits of a reservation system? (Select all that apply.)

Answered: 678 Skipped: 93



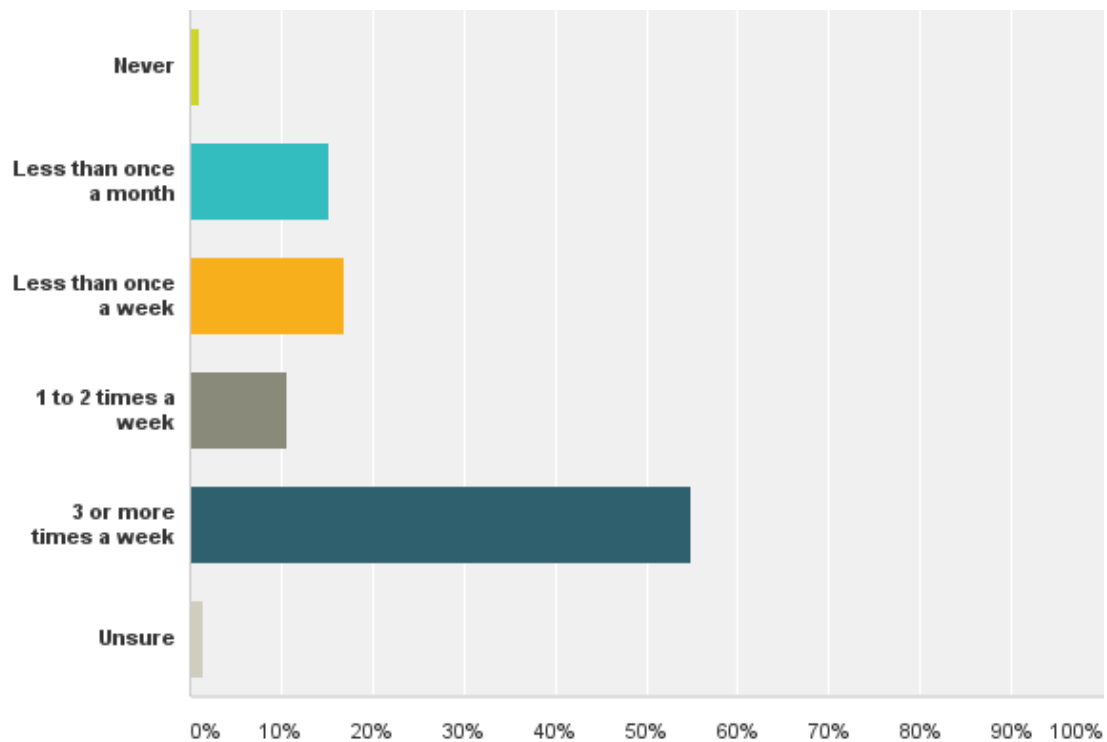
Q11: What are the biggest problems with a reservation system? (Select all that apply.)

Answered: 678 Skipped: 93



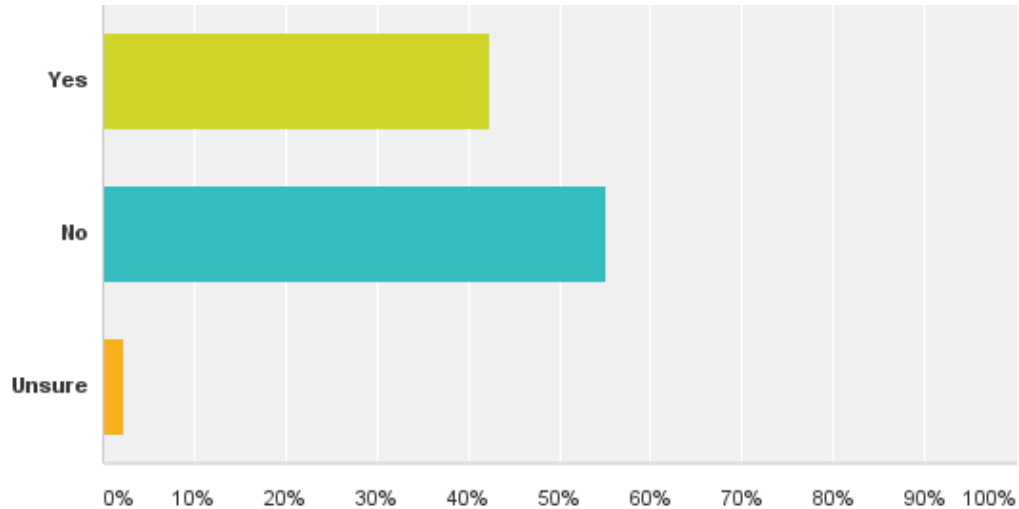
Q12: How frequently do you ride a ferry across Puget Sound? Would you say...

Answered: 678 Skipped: 93



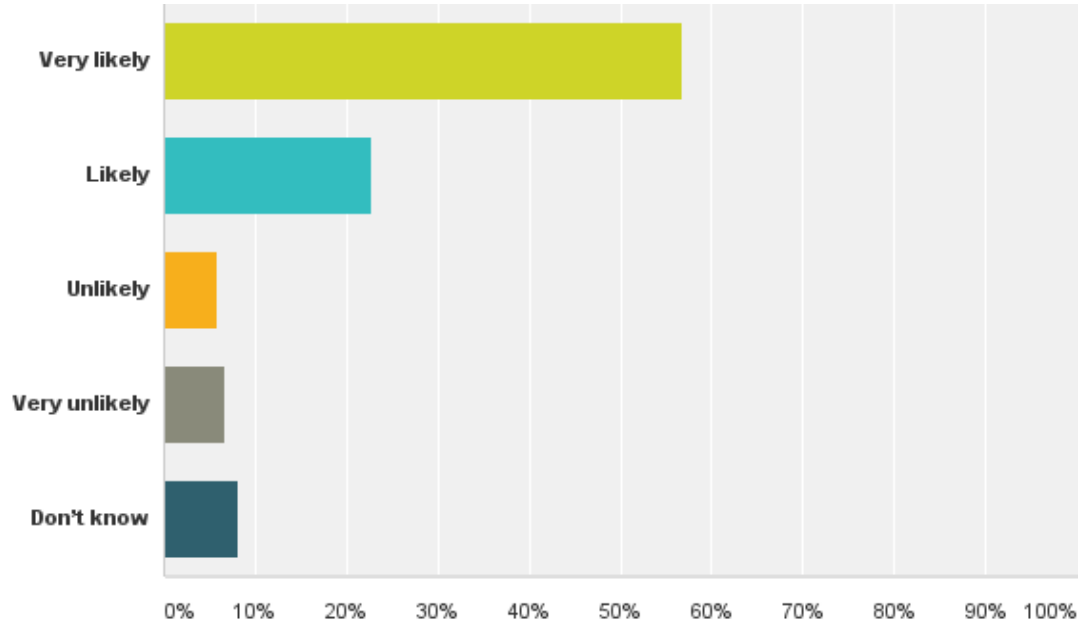
Q13: Does your employer provide a transit pass?

Answered: 678 Skipped: 93



Q14: How likely are you to ride the Kitsap Fast Ferry?

Answered: 678 Skipped: 93



Q15: How do plan to pay your Kitsap Fast Ferry fare?

Answered: 539 Skipped: 232

