



4TH QUARTER REPORT
October - December 2020



Total Boardings Systemwide

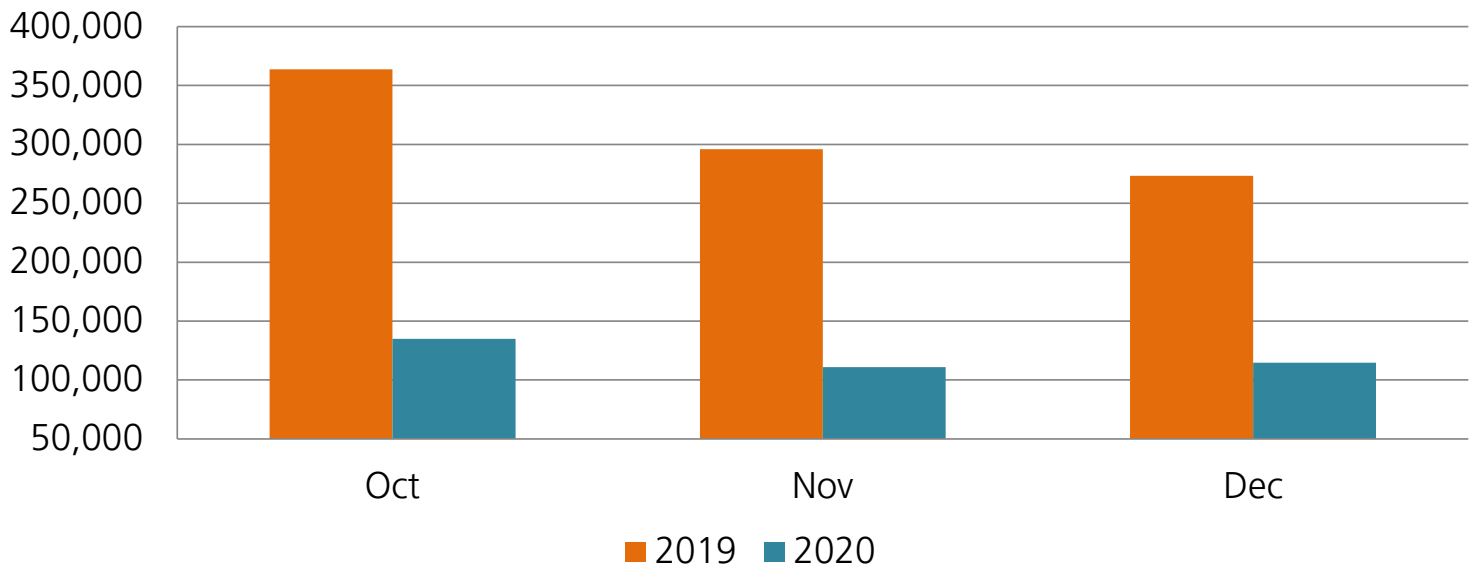
4th Quarter

4 th Quarter, 2020				
TOTAL BOARDINGS	October	November*	December*	QUARTER TOTAL
Routed	60,465	49,548	50,871	160,884
ACCESS & VanLink	10,084	8,383	8,469	26,936
Worker/Driver	21,105	18,612	16,448	56,165
Foot Ferry	19,348	15,677	20,816	55,841
Fast Ferry	19,045	14,020	13,721	46,786
Vanpool**	5,001	4,638	4,488	14,127
Guaranteed Ride Home	9	2	6	17
SYSTEMWIDE TOTAL	135,057	110,880	114,819	360,756

* Total boardings fell sharply after October for various reasons: Kitsap County’s unemployment rate rose as employers shed more than 10,000 jobs. The Governor ordered a four-week economic shutdown to counter a surge in COVID-19 cases. And Kitsap Fast Ferries had an increased number of cancelled sailings.

** Vanpools in service: October-36, November-35, December-31.

Comparison 2019 vs. 2020



Total Boardings Systemwide

Comparison 2019 vs. 2020: Year to Date

				Year to Date	
TOTAL BOARDINGS	2019	2020*	Total Change	% Change	
Routed	1,977,106	930,033	-1,047,073	-53%	
ACCESS & VanLink	310,374	136,010	-174,364	-56%	
Worker/Driver	370,165	234,734	-135,431	-37%	
Foot Ferry	560,486	279,902	-280,584	-50%	
Fast Ferry	476,936	236,160	-240,776	-51%	
Vanpool	153,305	77,758	-75,547	-49%	
Guaranteed Ride Home	113	72	-41	-36%	
TOTAL BOARDINGS	3,848,485	1,894,669	-1,953,816	-51%	

* Ridership is sharply lower in 2020 because of the COVID-19 pandemic. Many commuters are working from home instead of going to the office, while others have shifted to driving a personal vehicle over riding transit. Furthermore, Kitsap Transit limited capacity on its services to promote social distancing as recommended by public-health experts: Capacity was limited on Routed buses to 25 to 30 percent, depending on the vehicle; 22 passengers on Worker/Driver buses; and 46 passengers on ferries. Fare collection was suspended on March 23, 2020, and resumed on August 1 once see-through driver partitions were installed on buses.

New signage installed during the renovation of the Bainbridge Island Bike Barn.



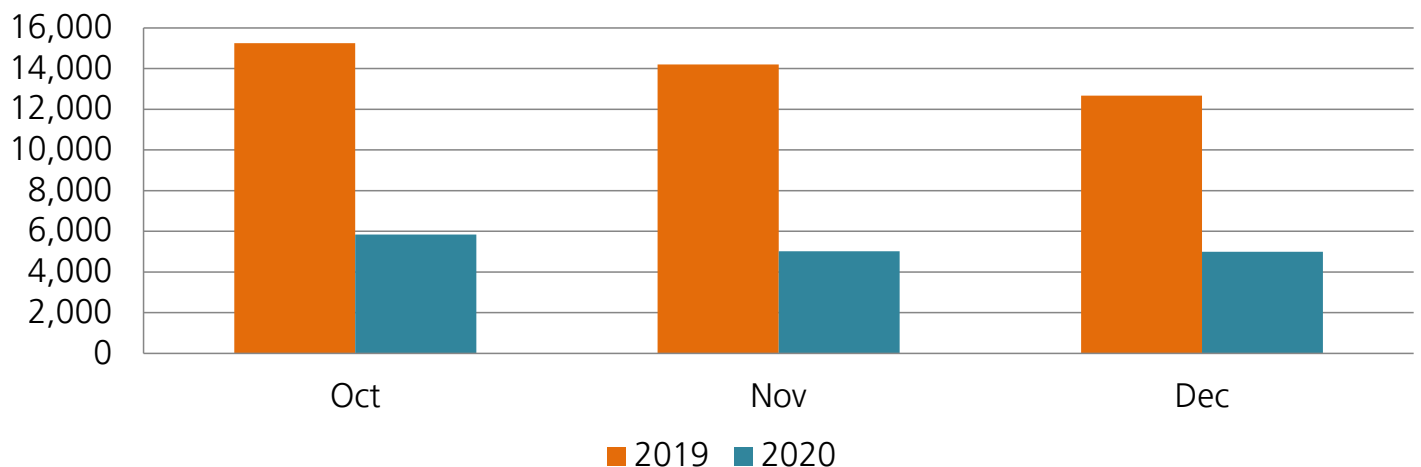
Average Daily Boardings Systemwide

Boardings by Quarter: Weekdays

					Quarter Comparison
AVERAGE DAILY BOARDINGS: WEEKDAYS	Q1 2020	Q2 2020	Q3 2020	Q4 2020	2020 AVERAGE
Routed	6,352	2,255	2,610	2,280	3,364
ACCESS & VanLink	893	291	356	384	480
Worker/Driver	1,361	401	997	878	906
Foot Ferry	1,685	731	915	825	1,037
Fast Ferry	1,479	612	871	731	915
Vanpool	529	207	251	217	300
Guaranteed Ride Home	N/A	N/A	N/A	N/A	N/A
SYSTEMWIDE AVERAGE	12,299	4,497	5,972	5,290	6,999

Comparison 2019 vs. 2020: Weekdays

Systemwide Weekday
Average Daily Boardings by Month



Executive Director John Clauson on set of "We Are Kitsap. We Can Do This" commercial shoots, November 7, 2020.



Average Daily Boardings Systemwide

Boardings by Quarter: Saturdays

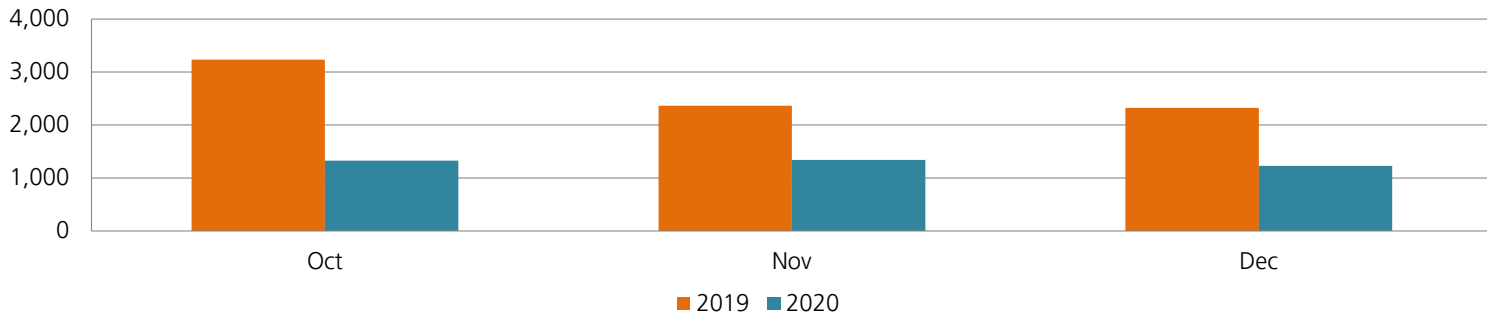
					Quarter Comparison
AVERAGE DAILY BOARDINGS: SATURDAYS	Q1 2020	Q2 2020	Q3 2020	Q4 2020	2020 AVERAGE
Routed	1,473	1,002	1,071	978	1,131
ACCESS & VanLink*	319	106	142	152	180
Foot Ferry	323	145	230	171	217
Fast Ferry**	N/A	N/A	N/A	N/A	N/A
SYSTEMWIDE AVERAGE	2,115	1,253	1,443	1,301	1,528

* VanLink totals include Saturdays and Sundays

** Due to COVID-19, Kitsap Transit cancelled all fast-ferry sailings that normally operate on Saturdays from May through September.

Comparison 2019 vs. 2020: Saturdays

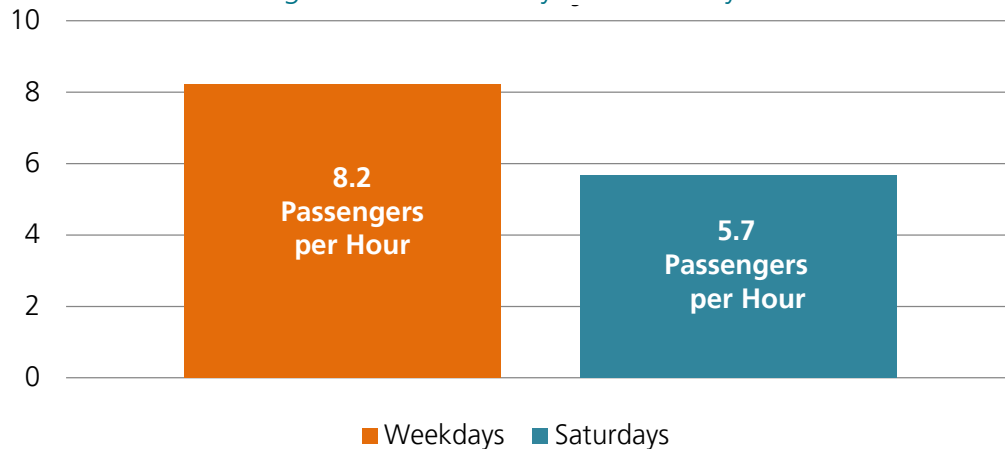
Systemwide Saturdays
Average Daily Boardings by Month



Average Passengers Per Hour Systemwide

4th Quarter

2020 4th Quarter
Average PPH — Weekdays vs. Saturdays



Average Fare Collected

4th Quarter

4 th Quarter, 2020					
AVERAGE FARE COLLECTED	October	November	December	QUARTER AVERAGE	2020 AVERAGE
Routed	\$2.46	\$2.82	\$2.70	\$2.65	\$1.87
ACCESS & VanLink	\$1.44	\$1.24	\$1.28	\$1.33	\$1.10
Worker/Driver	\$3.23	\$3.46	\$3.84	\$3.49	\$3.47
Foot Ferry	\$1.72	\$1.94	\$1.32	\$1.63	\$1.56
Fast Ferry	\$6.58	\$7.95	\$7.71	\$7.32	\$6.80
Vanpool	\$3.91	\$3.51	\$3.09	\$3.52	\$3.27
SYSTEMWIDE AVERAGE	\$3.04	\$3.36	\$3.12	\$3.03	\$2.51

Note: Averages are calculated using ridership and revenue for only those months when Kitsap Transit collected fares in 2020.

Average Fare Collected By Quarter

Quarter Comparison					
AVERAGE FARE COLLECTED	Q1 2020	Q2 2020*	Q3 2020*	Q4 2020	2020 AVERAGE
Routed	\$1.41	*	\$2.46	\$2.65	\$1.87
ACCESS & VanLink	\$0.86	*	\$1.59	\$1.33	\$1.10
Worker/Driver	\$3.81	*	\$2.85	\$3.49	\$3.47
Foot Ferry	\$1.45	*	\$1.80	\$1.63	\$1.56
Fast Ferry	\$6.37	*	\$7.26	\$7.32	\$6.80
Vanpool	\$2.90	*	\$4.07	\$3.52	\$3.27
SYSTEMWIDE AVERAGE	\$2.27	*	\$2.91	\$3.03	\$2.51

* **Fare Collection Suspension:** On March 23, Kitsap Transit suspended fare collection on all of its services to minimize interactions at the farebox in an effort to slow the spread of COVID-19. Once plastic see-through partitions were installed, fare collection resumed on August 1.

Rider Jamin Mason and driver Robert Floyd participate in a photo shoot with our new ACCESS coaches and updated branding.



Transfers

Transfer Percentage By Quarter

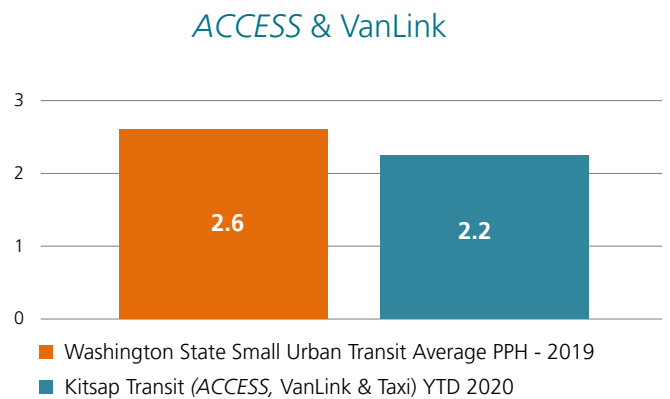
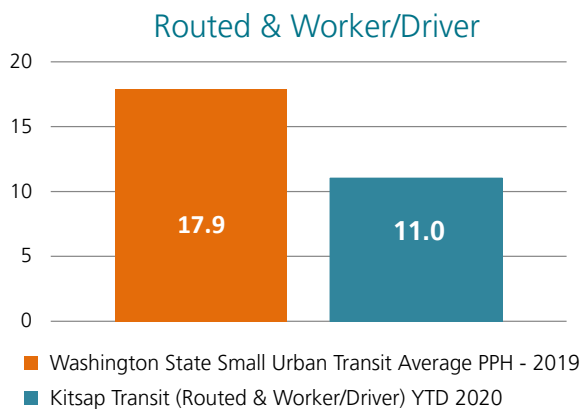
TRANSFERS	Quarter Comparison					
	Q4 2019	Q1 2020	Q2 2020**	Q3 2020	Q4 2020	YEAR TO DATE PERCENTAGE
Between KT and WSF using ORCA	16%	14%	**	5%	5%	11%
Between KT and other transit agencies* using ORCA	10%	9%	**	3%	9%	8%
Between KT vehicles/vessels using ORCA	57%	60%	**	63%	60%	60%
Between KT vehicles using cash paper transfer	17%	16%	**	29%	27%	21%

* Includes transfers between KT and Pierce, Metro, Community or Sound Transit made within two hours.

** Fare collection was suspended on March 23 to slow the spread of COVID-19. Because transfers are linked to fare payment (ORCA, cash), Kitsap Transit has no meaningful transfer activity to report during the second quarter.

Passengers Per Hour Systemwide

Comparison 2020 Passengers Per Hour to Washington State Small Urban Transit Average



Southworth Fast Ferry, *Enetai* out for a test run.



Photo courtesy of All American Marine

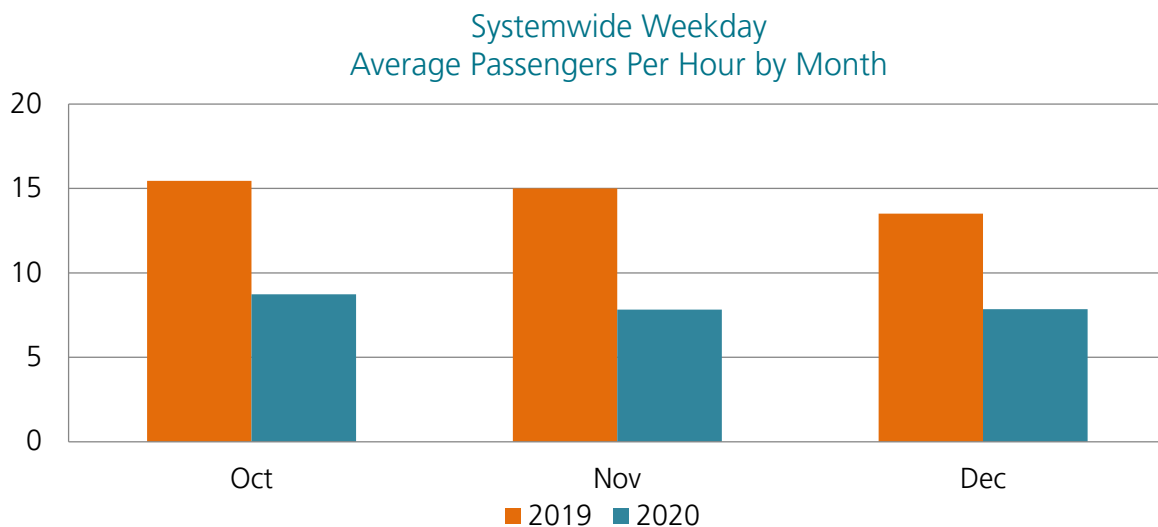
Passengers Per Hour Systemwide

Passengers Per Hour By Quarter: Weekdays

Quarter Comparison					
AVERAGE PASSENGERS PER HOUR: WEEKDAYS	Q1 2020	Q2 2020	Q3 2020	Q4 2020	2020 AVERAGE
Routed	14.9	8.0	8.8	7.7	10.4
ACCESS & VanLink	3.0	1.7	2.0	1.8	2.0
Worker/Driver	21.3	6.2	15.8	14.6	14.4
Foot Ferry	83.9	33.5	42.6	38.4	48.9
Fast Ferry	78.0	29.5	41.1	38.2	46.1
Vanpool	6.8	4.4	4.8	5.3	5.5
SYSTEMWIDE AVERAGE	13.6	7.4	9.5	8.2	10.0

NOTE: Total passengers divided by hours of revenue service

Comparison 2019 vs. 2020: Weekdays



New Regional Routed Bus Schedules



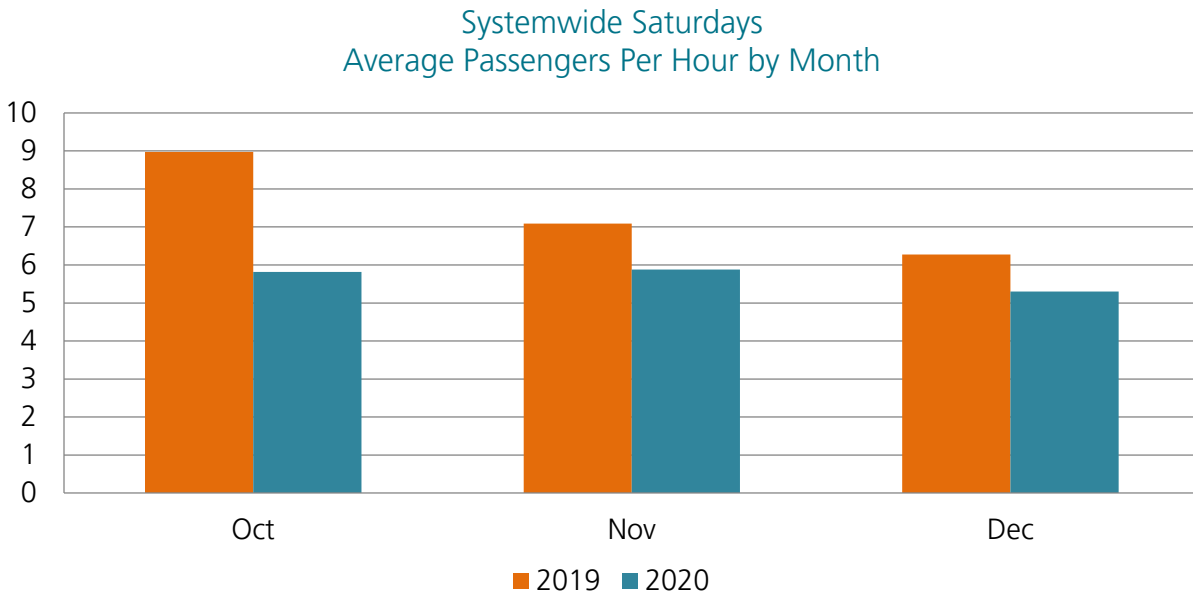
Passengers Per Hour Systemwide

Passengers Per Hour By Quarter: Saturdays

Quarter Comparison					
AVERAGE PASSENGERS PER HOUR: SATURDAYS	Q1 2020	Q2 2020	Q3 2020	Q4 2020	2020 AVERAGE
Routed	10.7	7.3	7.8	7.1	8.2
ACCESS & VanLink	3.0	1.7	2.1	1.9	2.3
Foot Ferry	28.2	12.7	20.1	14.9	19.0
Fast Ferry*	N/A	N/A	N/A	N/A	N/A
SYSTEMWIDE AVERAGE	8.2	5.9	6.7	5.7	6.7

* Due to COVID-19, Kitsap Transit cancelled all fast-ferry sailings that normally operate on Saturdays from May through September.

Comparison 2019 vs. 2020: Saturdays



Kitsap Transit is installing germ-killing ultraviolet (UV) light air cleaners on its buses, a key message of the “We Are Kitsap. We Can Do This” campaign.

