

PRESS RELEASE

Correction: An earlier version of this press release said the fast-ferry service launched 10 months ago. The ferry service launched nine months ago.

Kitsap Transit debuts new data dashboard for fast-ferry service

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BREMERTON, Wash. – Nine months ago, Kitsap Transit launched its fast-ferry service from Bremerton to Seattle. The public can now learn how well the service is faring by visiting a data dashboard on Kitsap Transit's website.

The Kitsap Fast Ferries Performance Indicators dashboard offers information on ridership, reliability and on-time performance. On a separate tab, visitors can see how full the 118-passenger ferry has been on average in each direction and by sailing. The dashboard will be updated monthly and evolve with the planned addition of fast-ferry service in Kingston and Southworth.

The dashboard can be accessed at <u>http://www.kitsaptransit.com/agency-information/fast-ferry-program</u> and can be shared via e-mail, Twitter or Facebook.

"We know the public has many questions about our fast-ferry service," said Executive Director John Clauson. "Our new Performance Indicators dashboard gives the public the ability to learn about the system's health at a glance as well as the power to drill down by sailing and see what the demand looks like for our service in either direction."

The dashboard shows the fast-ferry service completed 95 percent of scheduled sailings from July 2017 through March of this year. Last year Kitsap Transit experienced multiple breakdowns of the 118-passenger ferry, Rich Passage 1. The dashboard puts those cancellations in context, showing how the cancellations have fallen dramatically since last October.

About Kitsap Transit

Kitsap Transit has been operating friendly, convenient public transit since 1983. The transit agency for Kitsap County carried more than 3.59 million riders in 2017 across a multi-modal system of routed buses, passenger ferries, paratransit shuttles, vanpools, and worker/driver buses for the Puget Sound Naval Shipyard.

Hablar español?

Por favor llame al 1-800-501-7433 durante las horas normales de oficina. El personal de servicios al cliente se conectará con un intérprete para ayudarle a responder sus preguntas.

Nagsasalita ka ba ng Tagalog?

Paki-tawagan ang numero 1-800-501-7433 normal na oras ng trabaho. Customer Service kawani ay kumonekta sa isang taga interpretor upang tulungan sagutin ang iyong katanungan.