



4TH QUARTER REPORT

October - December 2024



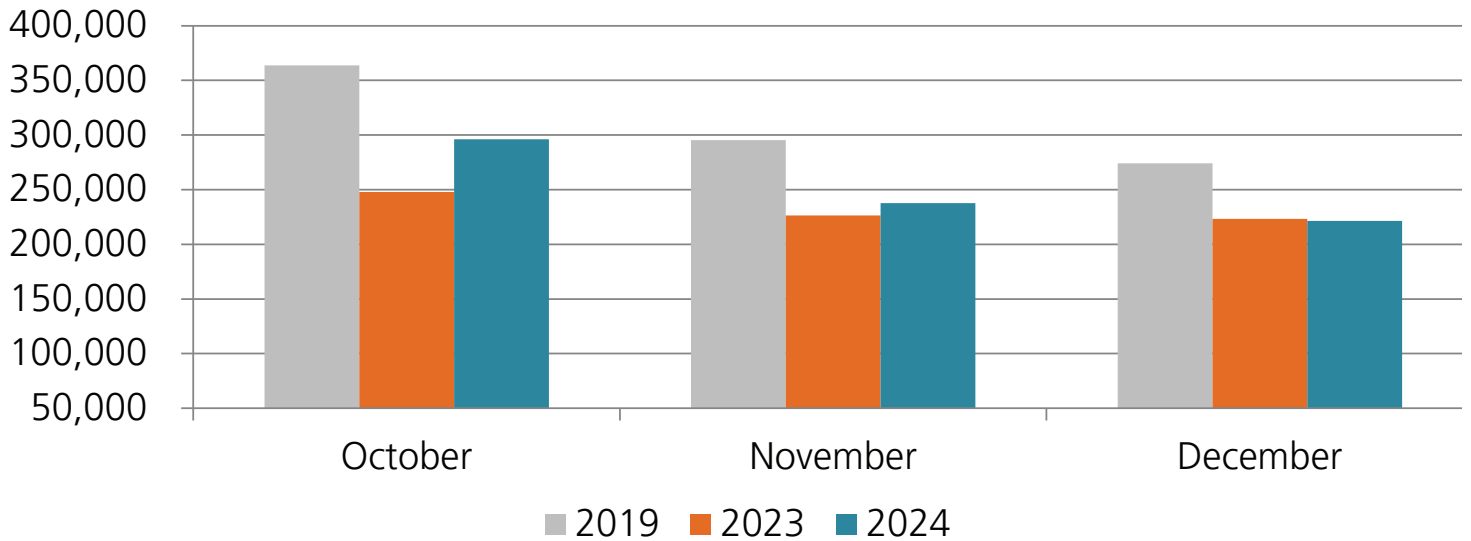
Total Boardings Systemwide

4th Quarter

4 th Quarter, 2024				
TOTAL BOARDINGS	October	November	December	QUARTER TOTAL
Routed	132,516	106,722	102,029	341,267
ACCESS & VanLink	20,203	15,750	15,231	51,184
Worker/Driver	20,484	16,606	13,282	50,372
On-Demand/Dial-A-Ride	3,362	2,778	2,899	9,039
Foot Ferry	35,332	27,921	24,100	87,353
Fast Ferry	78,143	62,814	59,015	199,972
Vanpool*	6,147	5,097	4,921	16,165
Guaranteed Ride Home	1	2	-	3
SYSTEMWIDE TOTAL	296,188	237,690	221,477	755,355

* Vanpools in service: October (43), November (43), December (43)

Year over Year



NOTE: During a recent internal audit, Kitsap Transit discovered data errors that impacted multiple tables in performance reports for previous quarters in 2024 -- specifically, tables for average daily boardings and average passengers per hour (PPH). In this report, Kitsap Transit shows corrected statistics in these tables for prior quarters. The biggest revision is to average PPH for ferries in each quarter.

The other notable revision is to average daily boardings and PPH for routed bus service in the third quarter. Using the corrected data also resulted in minor revisions to other statistics in the tables. Kitsap Transit regrets the errors and is taking steps to prevent the errors in the future.

Throughout this report, data for 2019 is presented in tables and charts to show how current trends compare to pre-pandemic.

Total Boardings Systemwide

Year to Date

TOTAL BOARDINGS	Year to Date				
	Q4 2019	Q4 2023	Q4 2024	2023-2024 Total Change	2023-2024 % Change
Routed	1,951,294	1,131,300	1,436,206	304,906	27%
ACCESS & VanLink	247,590	211,004	219,990	8,986	4%
Worker/Driver	370,165	202,399	204,244	1,845	1%
On-Demand/Dial-A-Ride	73,643	32,767	42,777	10,010	31%
Foot Ferry	561,860	323,458	374,224	50,766	16%
Fast Ferry	476,936	769,732	854,529	84,797	11%
Vanpool	153,305	78,553	71,429	-7,124	-9%
Guaranteed Ride Home	113	11	6	-5	-45%
TOTAL BOARDINGS	3,834,906	2,749,224	3,203,405	454,181	17%

NOTES: Sunday bus service started in Bremerton in September 2023 and was extended to Port Orchard, Silverdale and Poulsbo in June 2024. Sunday service is fare-free through 2025.

Kitsap Transit reached an agreement with the state to fund more fast-ferry sailings on the Bremerton/Seattle route and began operating them on Dec. 1, 2022.

Kitsap Transit’s passenger-only ferries carried a record 1.22 million riders in 2024, 12% more than the previous year. Ridership on Kitsap Fast Ferries, which operates three routes from the Kitsap Peninsula to downtown Seattle, grew 11% to 854,529 riders. Meanwhile, ridership on Kitsap Transit’s Local Foot Ferry services, which connect Bremerton to Port Orchard and Annapolis, rose 16% to 374,336 riders. The Southworth Fast Ferry service saw the most growth – a 21% annual gain.



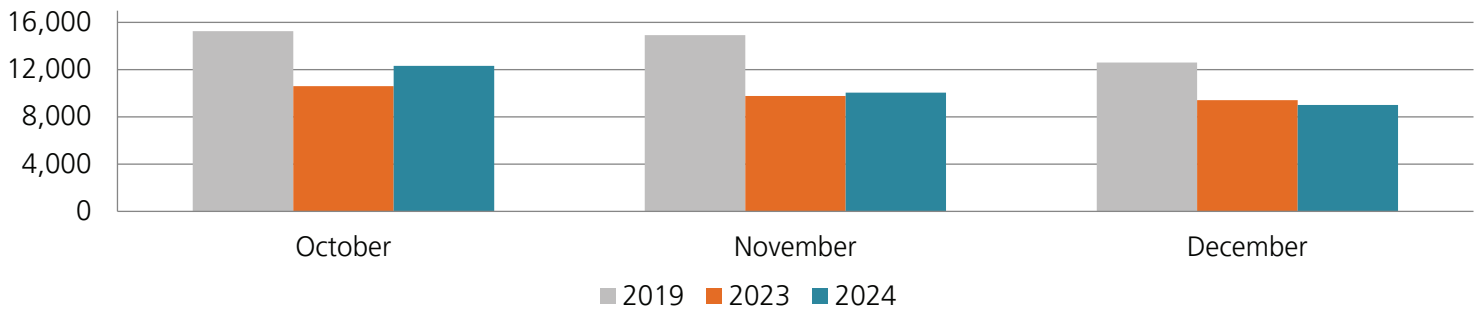
Average Daily Boardings Systemwide

Quarter to Quarter: Weekdays

AVERAGE DAILY BOARDINGS: WEEKDAYS	Quarter Comparison				
	Q1 2024	Q2 2024	Q3 2024	Q4 2024	2024 AVERAGE
Routed	5,347	4,784	4,829	4,510	4,867
ACCESS & VanLink	698	792	798	671	739
Worker/Driver	748	734	780	720	745
On-Demand/Dial-A-Ride	116	156	134	113	129
Foot Ferry	1,111	1,314	1,368	1,155	1,236
Fast Ferry	2,561	2,987	3,149	2,677	2,841
Vanpool	280	283	250	231	261
SYSTEMWIDE AVERAGE	10,862	11,050	11,309	10,076	10,818

Year over Year: Weekdays

Systemwide Weekday
Average Daily Boardings by Month



In October 2024, Kitsap Transit hosted an online open house to discuss possible future locations for a modern training facility for our bus operators. This new facility would ensure that trainers and trainees can learn and practice bus driving skills safely, effectively, and efficiently year-round. The public was also invited to take a month-long survey regarding possible locations.



Average Daily Boardings Systemwide

Quarter to Quarter: Weekends

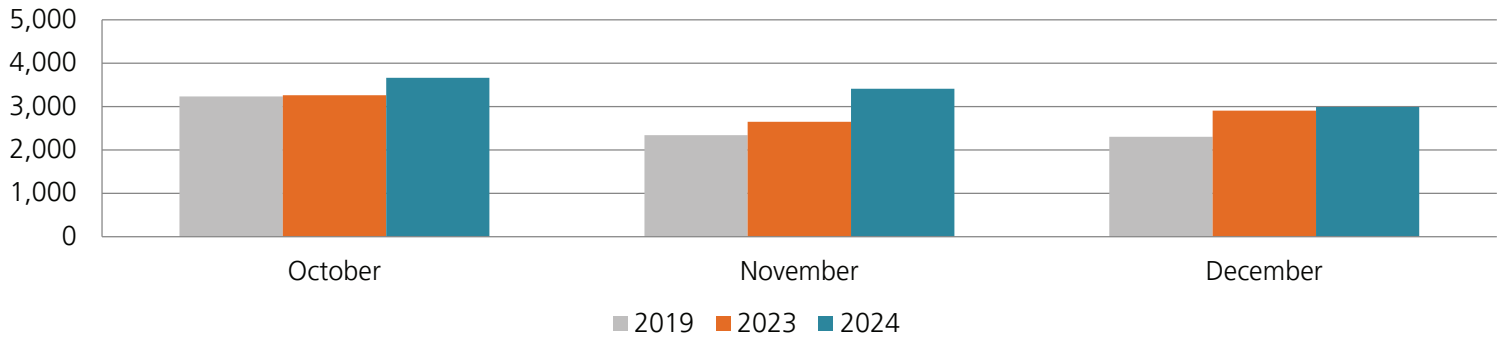
Quarter Comparison					
AVERAGE DAILY BOARDINGS: SATURDAYS	Q1 2024	Q2 2024	Q3 2024	Q4 2024	2024 AVERAGE
Routed	1,669	1,729	1,928	1,685	1,754
ACCESS & VanLink	273	285	314	270	286
On-Demand/Dial-A-Ride	95	168	147	85	124
Foot Ferry	353	496	694	350	476
Fast Ferry	959	1,610	2,395	970	1,494
SYSTEMWIDE AVERAGE	3,349	4,289	5,477	3,360	4,134

AVERAGE DAILY BOARDINGS: SUNDAYS	Q1 2024	Q2 2024	Q3 2024	Q4 2024	2024 AVERAGE
Routed	159	263	319	280	257
VanLink	38	68	68	56	58
Foot Ferry	133	227	378	150	224
SYSTEMWIDE AVERAGE	331	558	764	487	539

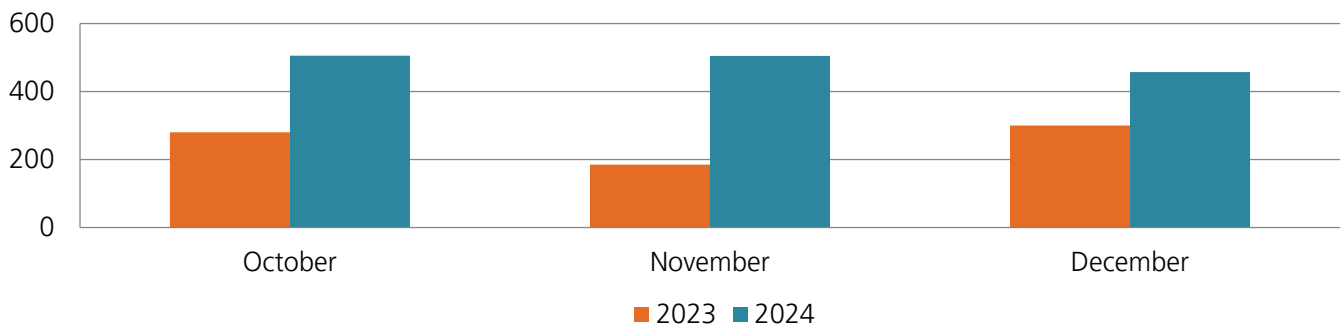
NOTES: In December 2022, Kitsap Transit reached an agreement with the state to fund additional fast-ferry sailings on the Bremerton/Seattle route, including year-round Saturday sailings. Kitsap Transit’s normal summer schedule operates May through September. Sunday bus service started in Bremerton in September 2023 and expanded to Port Orchard, Silverdale and Poulsbo in June 2024. Sunday service is fare-free through 2025.

Year over Year: Weekends

Systemwide Average Daily Boardings by Month – Saturdays



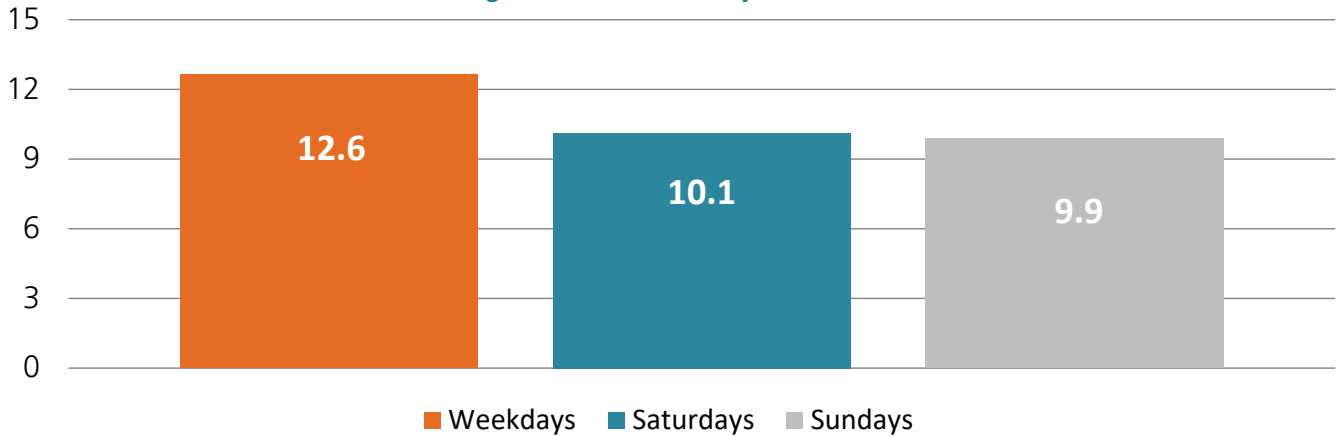
Systemwide Average Daily Boardings by Month – Sundays



Average Passengers Per Hour Systemwide

4th Quarter

2024 4th Quarter
Average PPH — Weekdays vs. Weekends



Average Fare Collected

Average fare is total fare revenue divided by the number of boardings. Total fare revenue consists of revenue from passes and farebox. As a result, average fares shown may be lower or higher than the one-way cash full fare. Prior to Oct. 1, 2024, Fast Ferry maximum theoretical average fare was \$6.00, assuming most passengers traveled round trip (\$12.00 divided by two trips).

4th Quarter

4 th Quarter, 2024					
AVERAGE FARE COLLECTED	October	September	December	QUARTER AVERAGE	2024 AVERAGE
Routed	\$0.98	\$1.11	\$1.17	\$1.08	\$1.05
ACCESS & VanLink	\$0.70	\$0.84	\$0.86	\$0.79	\$0.79
Worker/Driver	\$3.01	\$3.88	\$4.84	\$3.78	\$3.64
On-Demand/Dial-A-Ride	\$1.17	\$1.16	\$1.16	\$1.16	\$1.23
Foot Ferry	\$1.37	\$1.65	\$2.45	\$1.76	\$1.75
Fast Ferry	\$4.90	\$5.65	\$6.03	\$5.47	\$4.87
Vanpool	\$5.04	\$3.39	\$3.25	\$3.97	\$3.43
SYSTEMWIDE AVERAGE	\$2.27	\$2.60	\$2.85	\$2.46	\$2.36

Quarter to Quarter

Quarter Comparison					
AVERAGE FARE COLLECTED	Q1 2024	Q2 2024	Q3 2024	Q4 2024	2024 AVERAGE
Routed	\$0.95	\$1.06	\$1.12	\$1.08	\$1.05
ACCESS & VanLink	\$0.86	\$0.78	\$0.74	\$0.79	\$0.79
Worker/Driver	\$3.58	\$3.75	\$3.48	\$3.78	\$3.64
On-Demand/Dial-A-Ride	\$1.29	\$1.33	\$1.11	\$1.16	\$1.23
Foot Ferry	\$2.10	\$1.70	\$1.52	\$1.76	\$1.75
Fast Ferry	\$4.72	\$4.52	\$4.83	\$5.47	\$4.87
Vanpool	\$3.09	\$3.35	\$3.38	\$3.97	\$3.43
SYSTEMWIDE AVERAGE	\$2.18	\$2.29	\$2.43	\$2.46	\$2.36

NOTES: On Oct. 1, 2024, fast ferry westbound fare rose from \$10.00 to \$12.00. Due to the nature of the Kitsap Transit's On-Demand/Dial-A-Ride services, revenue is calculated between an average of Routed and ACCESS per trip rate. Some state agencies occasionally pay Kitsap Transit in advance for Vanpool fares. This led to a higher average fare collected in October 2024.

Transfers

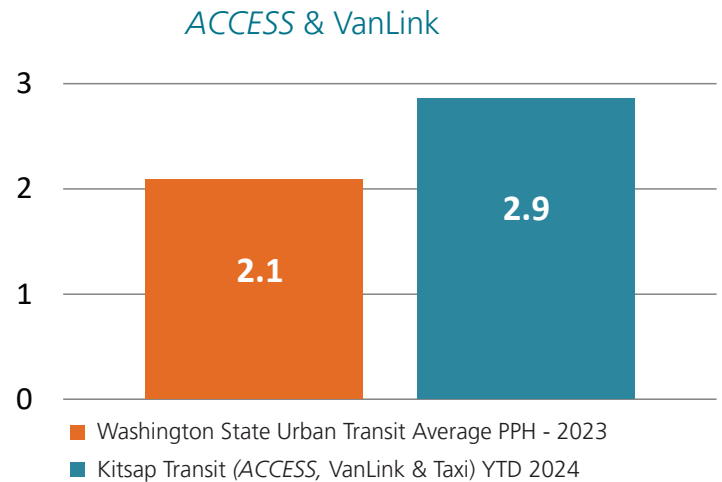
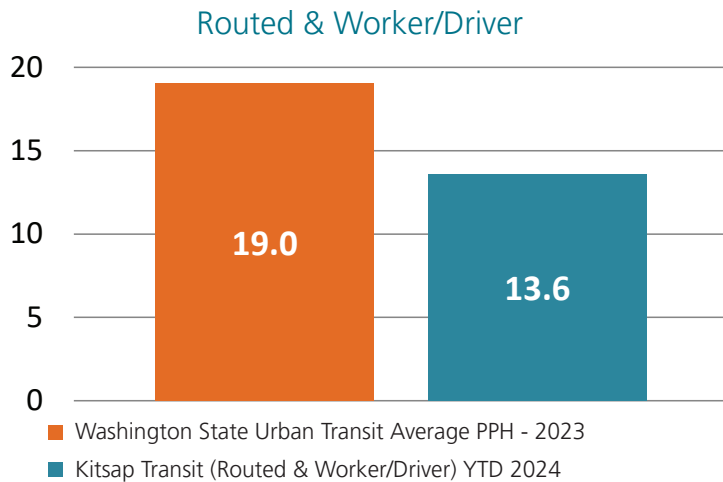
Transfer Percentage By Quarter

TRANSFERS	Quarter Comparison						
	Q4 2019	Q4 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024	YEAR TO DATE PERCENTAGE
Between KT and other transit agencies* using ORCA	26%	35%	30%	28%	26%	19%	25%
Between KT vehicles/vessels using ORCA	74%	65%	70%	72%	74%	81%	75%

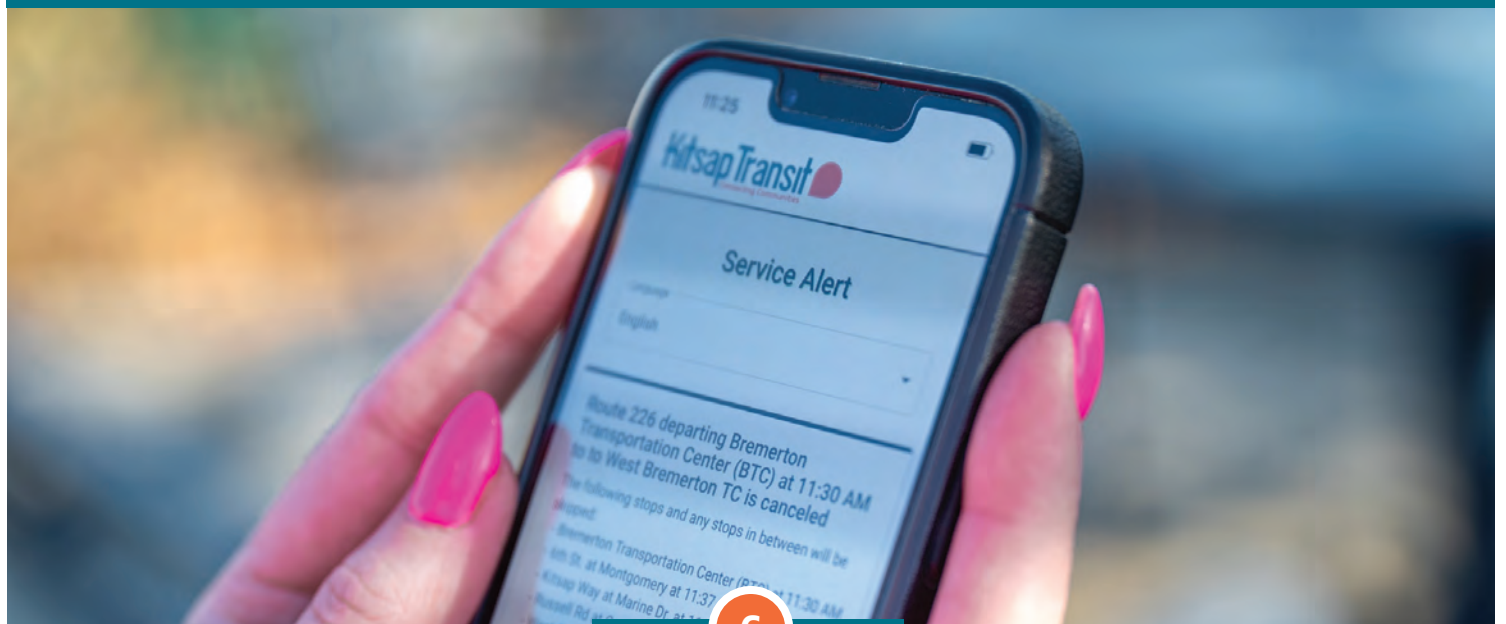
* Includes transfers between Kitsap Transit and Pierce, King County Metro, Community or Sound Transit made within two hours.

Passengers Per Hour Systemwide

Kitsap Transit vs. Washington State Urban Transit Average



In December, Kitsap Transit announced our plan to roll out a new messaging platform called SimplifyTransit in early 2025. This new platform will empower riders with personalized subscriptions and automatically translated alerts in Spanish and Tagalog. Additionally, we announced our plans for the return of real-time bus alerts and more ways to find your next bus arrival.



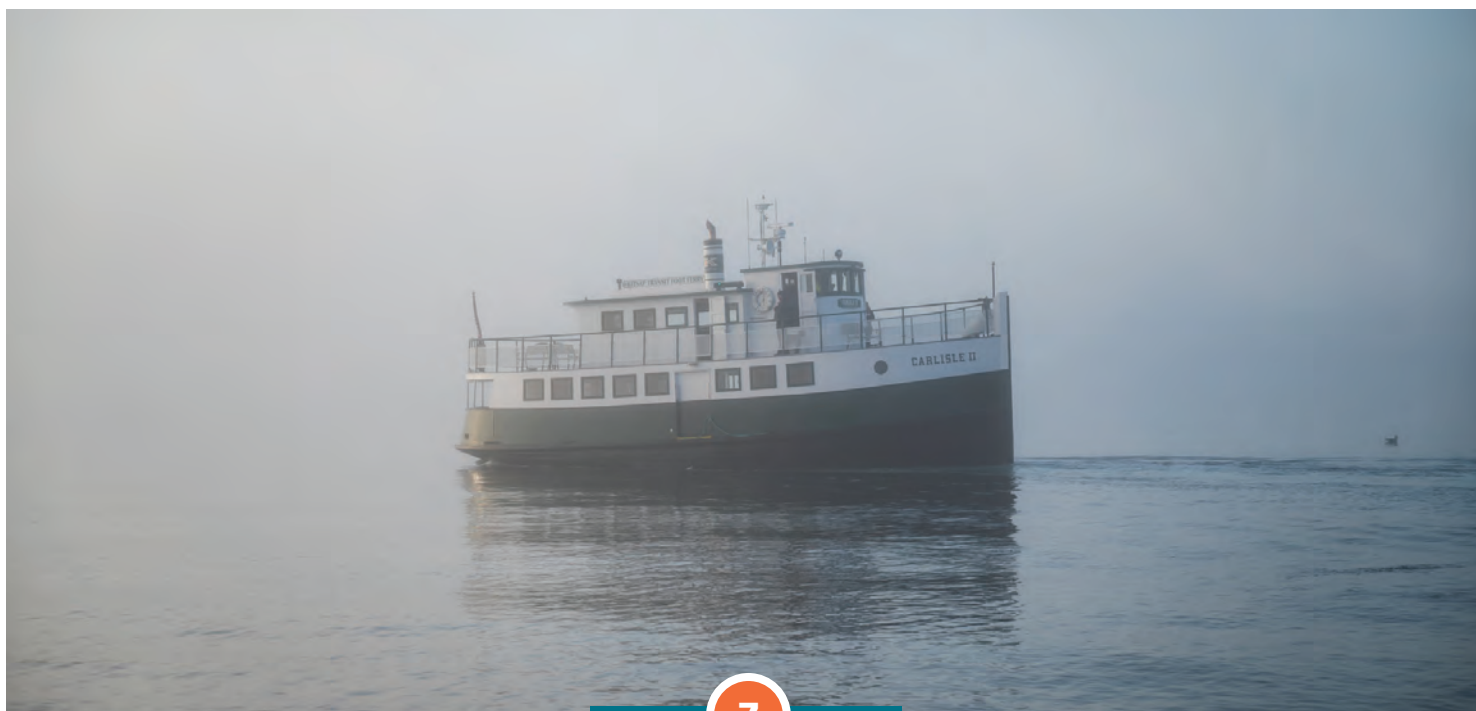
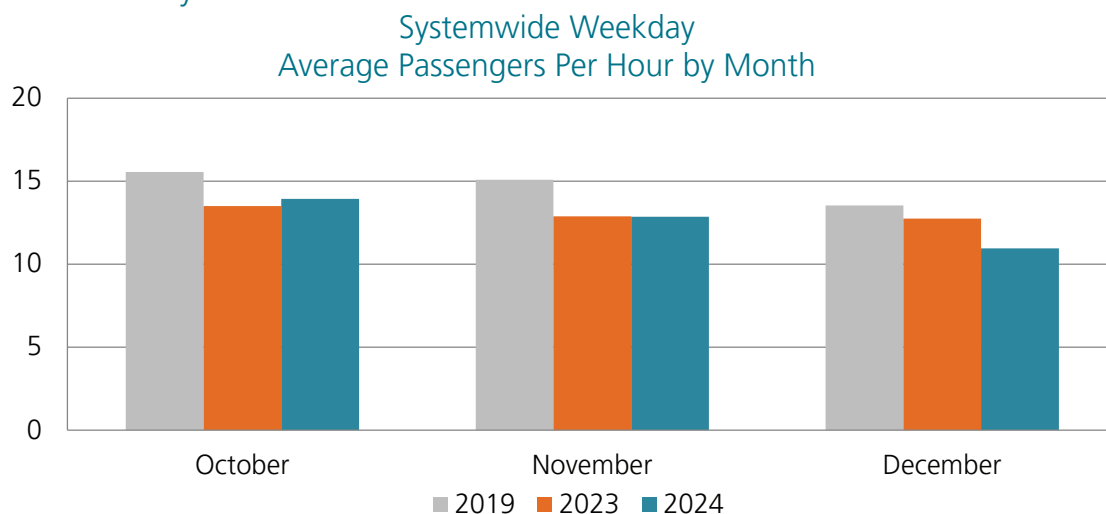
Passengers Per Hour Systemwide

Quarter to Quarter: Weekdays

Quarter Comparison					
AVERAGE PASSENGERS PER HOUR: WEEKDAYS	Q1 2024	Q2 2024	Q3 2024	Q4 2024	2024 AVERAGE
Routed	15.9	13.3	13.0	12.5	13.6
ACCESS & VanLink	3.1	3.0	2.8	2.6	2.9
Worker/Driver	15.5	14.6	15.7	16.2	15.5
On-Demand/Dial-A-Ride	2.9	3.3	3.2	2.7	3.1
Foot Ferry	55.8	63.3	69.7	61.1	62.4
Fast Ferry	63.0	69.9	76.1	68.5	69.4
Vanpool	4.9	4.8	4.4	4.0	4.5
SYSTEMWIDE AVERAGE	14.2	13.1	13.1	12.2	13.1

NOTE: Total passengers divided by hours of revenue service

Year over Year: Weekdays



Passengers Per Hour Systemwide

Quarter to Quarter: Weekends

Quarter Comparison					
AVERAGE PASSENGERS PER HOUR: SATURDAYS	Q1 2024	Q2 2024	Q3 2024	Q4 2024	2024 AVERAGE
Routed	9.9	10.7	11.5	9.9	10.5
ACCESS & VanLink	2.7	2.6	2.6	2.5	2.6
On-Demand/Dial-A-Ride	3.2	4.3	3.9	2.7	3.6
Foot Ferry	27.9	34.2	44.3	30.0	34.9
Fast Ferry	100.8	54.5	64.0	111.1	69.3
SYSTEMWIDE AVERAGE	10.4	12.1	14.4	10.1	11.9

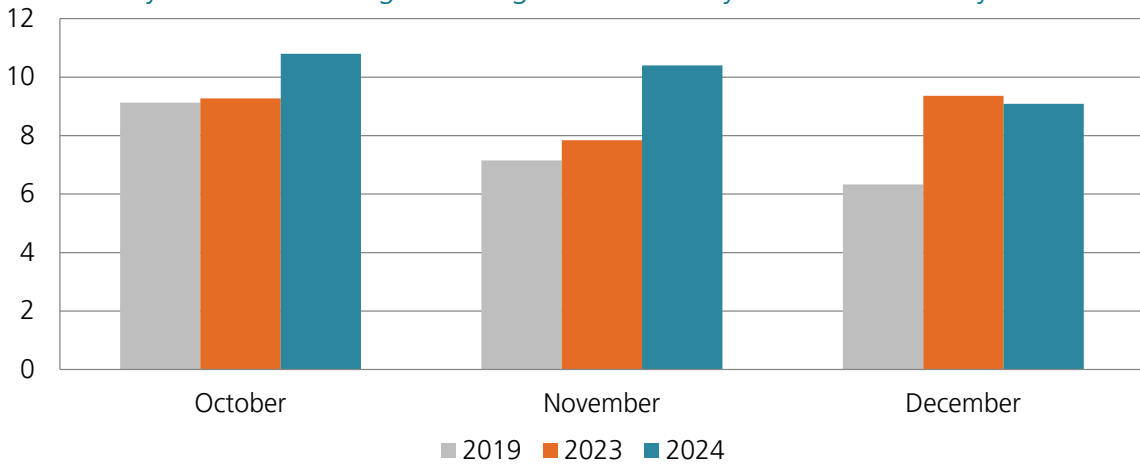
AVERAGE PASSENGERS PER HOUR: SUNDAYS	Q1 2024	Q2 2024	Q3 2024	Q4 2024	2024 AVERAGE
Routed	6.7	12.0	14.5	12.7	11.5
VanLink	2.8	3.5	3.3	2.9	3.2
Foot Ferry	15.1	28.0	46.5	18.5	27.0
SYSTEMWIDE AVERAGE	7.1	11.3	15.1	9.9	11.0

NOTES: In December 2022, Kitsap Transit reached an agreement with the state to fund additional fast-ferry sailings on the Bremerton/Seattle route, including year-round Saturday sailings. Sunday bus service started in Bremerton in September 2023 and was extended to Port Orchard, Silverdale and Poulsbo in June 2024.

Previous 2024 quarterly reports showed some ferry passenger-per-hour averages incorrectly due to a duplication of ferry ridership hours discovered during an internal audit in the fourth quarter review.

Year over Year: Weekends

Systemwide Average Passengers Per Hour by Month – Saturdays



Systemwide Average Passengers Per Hour by Month – Sundays

