#### **RESOLUTION NO. 19-87**

A RESOLUTION OF KITSAP TRANSIT BOARD OF COMMISSIONERS ADOPTING KITSAP TRANSIT'S 2020 AGENCY GOALS

**WHEREAS**, in preparation for the 2020 budget, staff has developed goals for review and approval by the Board; and

**WHEREAS**, adopting the 2020 goals in advance of the budget development allows staff an opportunity to incorporate funding associated with the progress and completion of the annual goals; and

**WHEREAS**, the proposed 2020 goals were distributed to the Board for review and comment; and

**WHEREAS**, staff has incorporated comments or recommended changes to the proposed goals; and

**WHEREAS**, staff recommends approval of the 2020 Kitsap Transit Goals as attached and incorporated herein as Exhibit A; and

**NOW, THEREFORE, BE IT RESOLVED** the Board of Commissioners hereby adopts Kitsap Transit's 2020 agency goals as presented and attached in Exhibit A.

**ADOPTED** by the Kitsap Transit Board of Commissioners at a regular meeting held on the 5th day of November, 2019.

Kol Medina, Chairperson

ATTEST:

Jill A. Boltz, MMC Clerk of the Board

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# Kitsap Transit 2020 Goals

In continuation of the goals from 2019, and in keeping with Kitsap Transit's mission statement of providing "safe, reliable and efficient transportation choices that enhance the quality of life in Kitsap County," Kitsap Transit staff hereby present the agency goals for 2020:

### **Bus Service Planning/Improvements**

- Complete design phase for Silverdale Transit Center in preparation for environmental assessment
- Increase ridership by 3 percent
- Reduce Average Claim frequency by 40 percent (40%)
- Fully implement Drive-Cam or similar system in Routed and ACCESS services
- Adoption of long-term base siting plan

#### Passenger-only ferry projects

- Implement ferry service between Southworth and Seattle
- Complete alternatives analysis for additional KT vessel capacity on Seattle waterfront

### Environmental Sustainability

- Transition to paperless employee module for payroll information
- Reduce greenhouse gas emissions by 5 percent (5%)
- Adoption of plan for infrastructure options to implement electric bus fleet

## Administration

- Migrate to new, cloud-based platform of Financial Edge financial software system
- Develop and implement a marketing campaign for the Southworth Fast Ferry Launch equal to/greater than the one developed for the Kingston Fast Ferry Launch
- Refresh KT website
- Develop and distribute a monthly electronic newsletter to riders